

India Service Update – MAY 28 2020

In line with the applicable local regulations in India, effective immediately, FedEx Express and TNT have reinstated door to door pickup and delivery services to select postal codes across key cities in India for both domestic and international services.

When a shipment needs to be shipped to a non-serviceable postal code then BSO (Broker Select Option) / HAL (Hold at Location) is applicable.

The latest attached FAQ contains details on:

- Revised booking and pick up cut off times
- How to check whether a postal code in India is currently serviceable (via Solution Point or via email)
- What to do when postal code is outside list of serviceable postal code

Urgent medical and healthcare shipments

All urgent medical and healthcare shipments to and from India, regardless whether the postal code is in or outside a serviceable postal code area, should follow the approval process via Sales (5K process) as described in the document 'Urgent medical shipments to and from restricted areas and India'.

We are currently experiencing a surge in demand on the China-Europe lane. With our fleet of over 670 planes, we are well positioned to support changes in the global supply chain. We are putting extra planes in place on this route to accommodate the demand, but delays might still occur. Our clearance teams are also processing significant extra volumes, which may cause further delays for new goods arriving in Europe.

India restrictions

The Directorate General of Foreign Trade (DGFT), Department of Commerce, Government of India has issued an amendment to the export policy prohibiting the export of all masks from India. As per the amended notification, non-medical or non-surgical masks made of cotton, silk, wool or knitted fabric are exempted and are allowed for export.

All other types of masks falling under any ITC HS code, including the HS codes mentioned below, will continue to remain prohibited for exports.

Below provides the list of items prohibited for export:

ITC HS Codes	Description	Revised/Amended Policy
ex392690 ex621790 ex630790 ex901890 ex9020	All masks except non-medical or non-surgical masks (cotton, silk, wool or knitted)	<ul style="list-style-type: none">• Prohibited