

| Origin | Destination | Affected Services | Service Impact | Effective period |
|----------------------------|-------------|---|------------------------------------|----------------------|
| APAC Including China | Worldwide | International Economy (IE) | Temporary service suspension | Until further notice |
| | | International Economy Direct-Distribution (IED) | | |
| | | International Economy Freight (IEF) | | |
| | | International Express Freight (IXF) | | |
| | | All TNT Services, except for; TNT Express (15D/15N) Services | | |
| China | Europe | Only mask and goggle shipments of All TNT Services*(Notes) | | |
| China and Hong Kong | Europe | FedEx International Priority Freight (IPF) | | |

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|---------------|-----------|---|--|-----------------------------|
| China | Worldwide | All FedEx and TNT services [For Personal Protective Equipment (PPE) formal entry shipments only] | <p>Minimum weight of 100kg (actual weight) per air waybill for formal entry shipments</p> <p>Note: Personal**(Notes) PPE shipments will not be subject to this minimum weight limit of 100kg but must comply to China Customs requirement for personal shipment clearance.</p> | Until further notice |
| Eastern China | Europe | FedEx International Priority (IP) FedEx International Priority DirectDistribution (IPD) | Total combined shipments should not exceed 300kg maximum volume per pickup location per day | May 25 until further notice |
| | Worldwide | All TNT Express Services (15N/15D) | Total combined shipments should not exceed 300kg maximum volume per shipper per day | |

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|---|---------------------------------|---|---|-----------------------------|
| Northern China Southern China Hong Kong | Europe | FedEx International Priority (IP) FedEx International Priority DirectDistribution (IPD) | Total combined shipments should not exceed 100kg maximum volume per pickup location per day | May 25 until further notice |
| | Worldwide | All TNT Express Services (15N/15D) | Total combined shipments should not exceed 100kg maximum volume per shipper per day | |
| China and Hong Kong | Canada Latin America U.S. | FedEx International Priority (IP) FedEx International Priority All TNT Express Services (15N/15D) | Total combined shipments should not exceed 300kg maximum volume per | Weight limits lifted |

Notes

*: Export of masks and goggles from CN to Hong Kong, Taiwan and Macau is banned by CN customs. This impacts TNT shipments with origin depots in Guangdong, Fujian, Hunan, Sichuan and Chongqing (SZ1/HZ1/DG1/ZUH/ZIS/FOC//JJ1/XMN//CSX/CT3/CK1) to EU as they are routed via Hong Kong.

** The minimum weight restriction of 100kg doesn't currently apply to FedEx consumer to consumer shipments (from a private individual to another), providing that:

1. Personal protective equipment shipments are for the recipient's own personal use and must not be used for commercial purposes
2. A maximum value restriction of CNY1000 or equivalent EU130 per shipment will apply for each single shipment. Customs will verify case by case.

Note: Some shipments may be exempt from the value restriction set; however specific conditions must be met

NOTE 3: Where PPE shipments are above the weight restriction, they will need to go through the (5K) approval process. Please always refer to the latest communication "Handling of urgent medical and healthcare shipments in restricted areas in Europe to / from China/Hong Kong and India" for detailed information.