

Service delays and transit time changes to and from the Americas for FedEx services

The logistics market is experiencing a high demand of shipments to and from the United States of America, causing services delays on the movement of shipments from Europe to the Americas (United States of America, Canada, and Latin America).

Contingency plans are in place, including plans to add extra capacity to the network to move the delayed shipments and meet future demand.

To support capacity management and ensure that high priority Express shipments continue to move through our network, we have temporarily suspended the International Economy Freight (IEF) service until further notice.

In addition, we extended the quoted transit times for some of our services for customers shipping to and from the Americas, to provide customers with accurate transit times reflecting the contingency set up and ensure service reliability.

Customers using our FedEx International Priority, FedEx International Priority Freight, FedEx International Economy, FedEx International Economy Freight will experience the changes as per the below:

Destination	Implementation date	FedEx International Priority	FedEx International Priority Freight	FedEx International Economy	FedEx International Economy Freight (temporarily suspended)
United States of America	May 24	-	+ 1 day	-	+ 9 days
Canada	May 17	+ 1 day	+ 1 day	+ 1 day	+ 9 days
Latin America	May 17	+ 1 day	+ 1 day	+ 1 day	+ 9 days

Temporary service suspensions and impacts globally

Europe

Country*	Remarks
Armenia	TNT Economy services are suspended for inbound shipments.
Finland	<p>Finnish customs changed their procedure in the beginning of the year. Consequently, international multi-piece shipments (MPS) must remain in our possession until all pieces have arrived. Customs can request inspection of any shipment at any time and all pieces must be presented for inspection.</p> <p>The consequence is that customers may experience a delay until all pieces are ready and have cleared customs. This can cause a delay from several days to, in some instances, weeks as pieces do not always arrive at the same time.</p>
France	<p>As the number of COVID-19 cases surge, French authorities have called for a regional lockdown starting March 20th until April 16th. The regions concerned are:</p> <ul style="list-style-type: none"> • Paris area: zip codes starting with 75, 77, 78, 91, 92, 93, 94, 95 • North of France: zip codes starting with 02, 59, 60, 62, 80 • Northwest: zip codes starting with 27, 76 • Southeast: zip codes starting with 06 <p>As a consequence, and until further notice:</p> <ul style="list-style-type: none"> • French domestic services will remain the same nationwide. • Non-essential businesses (e.g., clothes, furniture, etc.) will be closed, but their “Click and Collect” services will remain available. These businesses will thus keep accepting packages. However, to avoid any backlog, please make sure that customers send their shipments to recipients that can remain open. • Mondial Relay domestic networks will be slightly affected: about 97% of these Retail points will remain open. • Shipments that can't be delivered will be kept in our stations following the usual rules. • Deliveries will be done without any contact. Signature upon delivery is maintained through the recipient's personal pen or company stamp. • FedEx public stations in Paris center and in Paris CDG airport will remain open. • Counters in stations will remain open for usual operations.



Ireland	To ensure the safety of our staff and customers all ROC (Receive over Counter) locations are closed until further notice. Our Dublin ROC will remain open for essential business only . Please contact Customer Service to schedule a pick up and request a delivery: FedEx Express TNT .
Israel	In reaction to the current events in Israel, TNT flights from and to the country are suspended as of May 16, until further notice. TNT shipments that entered the network during the weekend of May 15 and 16, prior to the suspension, will be impacted with extra 24 hours to the quoted transit times. New TNT shipments from or destined to Israel will follow alternative routes, and customers may experience 24 hours delay. For confirmation, FedEx shipments moving to and from Israel are not impacted.

APAC and MEISA

Europe origin

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
American Samoa	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Angola	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Australia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Benin	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Bhutan	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Burkina Faso	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Chad	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Congo	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Cote d'Ivoire	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Equatorial Guinea	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Eritrea	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Fiji	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
French Polynesia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guinea-Bissau	All TNT services	Temporary service suspension	Europe Outbound	Until further notice
India	All FedEx Express and TNT services	Paracetamol and breathing appliances (only from India to Worldwide). IXF Service.	Europe Outbound	Until further notice
Indonesia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Kiribati	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Lesotho	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Madagascar	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Malaysia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mali	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Marshall Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice



Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Mauritania	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mauritius	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Micronesia (Federated States of)	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Mongolia	FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Myanmar	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Nepal	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
New Zealand	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Norfolk Island	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Northern Mariana Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Palau	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Papua New Guinea	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Philippines (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Reunion	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Rwanda	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Senegal	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Sierra Leone	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Singapore	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Sri Lanka	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Timor-Leste	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Tuvalu	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Tuvalu	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Vietnam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Wallis and Futuna	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice



Service restrictions globally

Temporary restriction from Europe

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Italy	All FedEx Express and TNT services	<p>Domestic and international</p> <p>As a consequence of the restrictions aimed at limiting the spread of COVID-19, we inform you that in case the Recipient's place of business of a shipment is closed, the shipment will be returned to the shipper.</p> <p>We therefore ask you to make sure the Recipient's place of business is available for deliveries prior to shipping.</p>	Outbound	Until further notice

Origin	Destination	Affected services	Affected shipments	Effective period
Portugal and worldwide	Portugal	<p>Considering all non-essential shops and services are closed in the country (including street shops and shopping centers), in case the recipient's place of business is closed, the shipment will be returned to the shipper. We therefore ask you to make sure the recipient's place of business is open and available for deliveries prior to shipping.</p> <p>FedEx Express and TNT pick up and deliveries can be affected.</p>	Domestic and international	Until further notice

United States suspensions, service impacts and restrictions

PPE Temporary Export and Import Restrictions

The U.S. Federal Emergency Management Agency (FEMA) issued a Temporary Final Rule in April 2020 to designate certain Personal Protective Equipment (PPE) health and medical resources exclusively for domestic use, so that these resources may not be exported from the United States without explicit approval by FEMA.

FEMA has extended and amended the Temporary Final Rule designating US export prohibition of these PPE resources from the previous December 31st, 2020 expiration date until June 30th, 2021.

The extension of this rule now covers five types of PPE and further clarifies the types of surgical masks subject to the allocation order and adds specific syringes and hypodermic needles to include:

- Surgical N-95 Filtering Facepiece Respirators;
- PPE Surgical Masks including masks that cover user's nose and mouth;
- PPE Nitrile (exam and surgical) Gloves;
- Surgical Gowns and Surgical Isolation Gowns classified as "Surgical Gown Barrier Protection";
- Medical Control Flow Syringes and hypodermic single lumen needles.

For further information, please refer to the FEMA Temporary Final Rule.

Temporary restriction from Europe to the United States, Canada and Latin America

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
United States Canada Latin America	All TNT Economy services	Temporary service suspension	Outbound	June 29 th , 2020 until further notice
French Guiana, Guadeloupe and Martinique	All TNT Freight services	All qualifying TNT Freight shipments	Outbound	July 28 th , 2020 until further notice

Temporary restriction from Europe to Australia and New Zealand

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Australia New Zealand	All FedEx Express and TNT Express services	Total combined shipment should not exceed max 100 kg* per shipper per day	Outbound	Until further notice
	All FedEx Express and TNT Economy services	Temporary service suspension	Outbound	Until further notice

* The weight restriction applies to actual and volumetric weight (whichever is higher than 100 kg).



APAC restrictions

Origins	Destination	Affected services	Service impact	Effective period
APAC (except for China and Hong Kong)	Europe	All TNT Economy Services	Temporary service suspension	Until further notice
APAC (except for China and Hong Kong)	Europe	<ul style="list-style-type: none"> FedEx International Economy® (IE) FedEx International Economy® Freight (IEF) FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Effective from November 30 th , 2020 until further notice
Hong Kong	Europe	<ul style="list-style-type: none"> FedEx International Economy® (IE) FedEx International Economy® Freight (IEF) FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Effective from January 4 th , 2021 until further notice
China	Europe	<ul style="list-style-type: none"> All TNT Economy Services FedEx International Economy® (IE) FedEx International Economy® Freight (IEF) FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Until further notice
Europe	Australia New Zealand	All FedEx Express and TNT services	Temporary restriction to max 100 kg per day per shipper (actual or DIM weight, whichever is higher).	August 17 th , 2020 until further notice
Worldwide	Laos	All FedEx Express and TNT services	-Temporary service suspension of FedEx and TNT services for the following shipments : - Perishables - Liquid - Lithium battery, including those contained in equipment - Dangerous goods (DG)	November 10 th , 2020 until further notice
			Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece	Until further notice



MEISA restrictions

Amendments to PPE export policy for India

The Directorate General of Foreign Trade (DGFT), Department of Commerce, Government of India has amended the export policy of medical goggles and nitrile or NBR gloves under the ITC HS Codes mentioned below.

As per the amended notification, medical goggles and nitrile or NBR gloves can now be exported from India.

S. No.	ITC HS Codes	Description	Revised / Amended Policy	Policy Condition
207 A	9018	Medical Goggles	Restricted	Free
	392690 4015	Nitrile / NBR Gloves	Restricted	Free