



Service Alerts

Severe weather, natural disasters, and other conditions beyond our control can occasionally disrupt our services. If there is an active service disruption, it will appear below. A gold alert ribbon will also appear at the top of all ups.com pages. If there is no service alert information below, the UPS transportation network is operating normally.

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Summary (Last Updated: 19/04/2021; 12:08) UPS is open for business: Service impacts related to Coronavirus

UPS is Open for Business

UPS operations will continue, with daily collections and deliveries except where constrained by government restrictions.

Suspension of Money Back Guarantee

Effective 5 April 2021, the UPS Money Back Guarantee (also referred to as the Service Guarantee) will be reinstated for UPS Worldwide Express services. Please note that the previously announced suspension remains in place for European Domestic and Transborder Express services.